Concession Worker and Usher - Front of House Services (Auxiliary)

Reporting directly to the Front of House Coordinator, this front line position relates to customer service and public safety. The job includes professional food and beverage service. Staff should be prepared to be trained for and accept shifts in all areas of responsibility for front of house concession/bar and ushering.

Duties will include but not be limited to, the following:

Concession and Bar

- Opening and closing of bar and concession, including stock counting and float counting
- Opening and closing will be done individually or as part of a team
- Inventory control - accurate counting at beginning and end of shift
- Quick and accurate mental calculations, as we do not use a cash register
- Service to large numbers of patrons in a short amount of time
- Implementation and adherence to Food Safety Plans
- Adherence to Serving It Right rules for responsible alcoholic beverage service
- Clean up and some maintenance of concession equipment
- Representing the Surrey Arts Centre in a professional manner as a front line information officer
- Promoting all activities, events and amenities offered at the Surrey Arts Centre

Knowledge and Abilities

- Strong oral communication and public relation skills
- Understands and effectively carries out both oral and written instructions.
- Deals tactfully and courteously with members of the public, and other staff.
- Accurate cash handling procedures.
- Good knowledge of equipment related to food preparation and cleaning of equipment. Working knowledge of applicable health and safety regulations.
- Must be able to stand and walk for long periods of time
- Must be comfortable with moderate lifting
- Work schedule is non-standard, and includes, evenings, weekends, and shifts of varying lengths

Education and Experience

- Successful completion of Grade 12 or equivalent
- One year experience in a position requiring the handling of cash and preparation of concession items

Licenses, Certificates

- Food Safe Level 1 or higher
- Emergency First Aid with CPR

Applicants under consideration will be required to consent to a Police Information Check/Vulnerable Sector Check.

To apply: If you are interested in this opportunity please apply at Surrey.ca/careers to Job ID 3410